How to report suspicious email that wasn't blocked by your spam filters.

If you receive a spam message that wasn't blocked by your spam filters feel free to forward it with the **Message Headers** to our spam email account for our review. If the email is sent without the **Message Headers** we will not be able to properly adjust our filters to prevent similar spam in the future.

About message headers

When a message is first created, information about it is added to a hidden section of the message known as the Internet header. The information includes technical details, such as who created the message, the software used to compose it, and the email servers it passed through on its way to the recipient. These details can identify problems with the message or help discover the sources of unsolicited commercial messages.

How to view, copy, and send message headers

1. In an open message, click the **File** tab.
2. Click **Properties**.

   Header information appears in the **Internet headers** box.

3. Copy the information in the **Internet headers**.
4. Click forward to forward the spam to spam@akleg.gov
5. Paste the **Internet headers** into the email.
6. Send the email.

 Note   The practice of providing false information in message headers is a growing problem. This is also known as spoofing. For example, a message might indicate that it is from Bob Newhart at State of Alaska (Bob.Newhart@alaska.gov) when it is actually from a bulk email service that promotes schemes to get rich quickly. Therefore, before you send a complaint response to someone about his or her message, remember that the header information might be forged.